PERSPECTIVES ON LEADERSHIP COMPETENCIES: The Current State of The Profession and The Comprehensive Law Movement

Susan Daicoff Professor, Florida Coastal School of Law

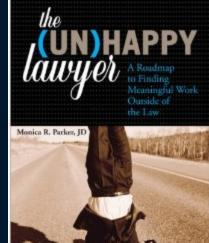


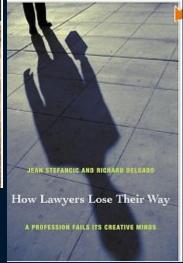
(c) Susan Daicoff, 2011.

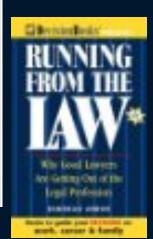
The State of the Legal Profession

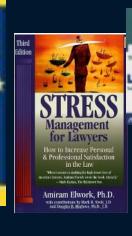


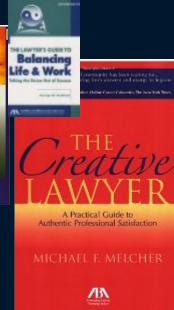
OF THE









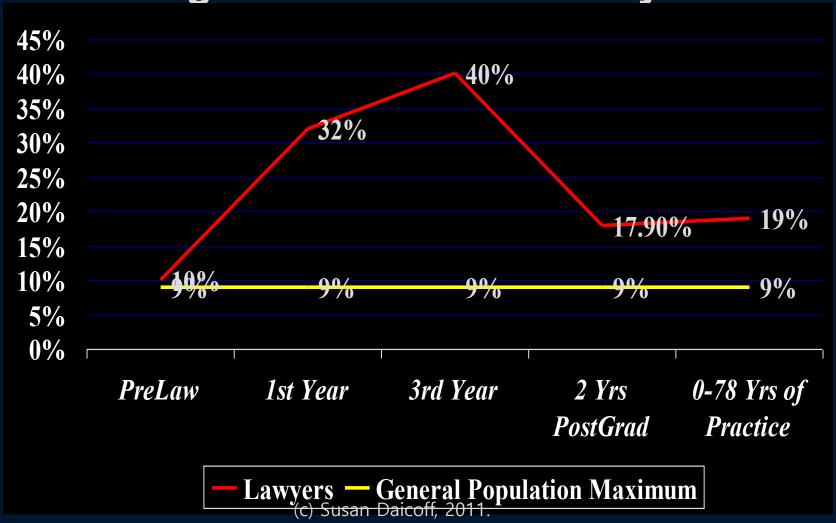




Economic Crisis: Effects on the

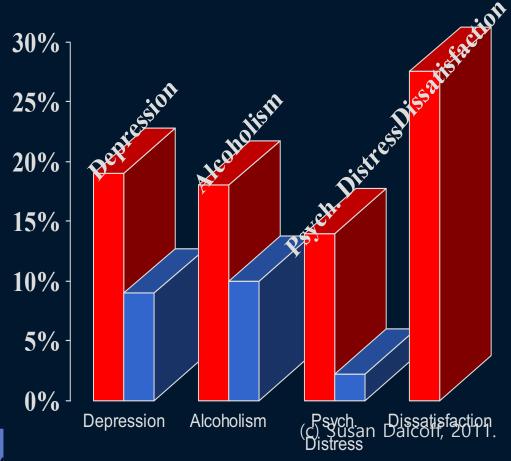


DEPRESSIONAmong Law Students & Lawyers



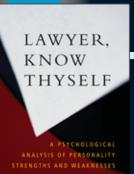


LAWYER DISTRESS: A Constant 20%?



- **■** All Lawyers
- **■** General Population





THE "LAWYER PERSONALITY"

pessimism?

need for achievement; ambitious under stress

competitiveness

DRIVE TO ACHIEVE

materialism; value economic bottom-line

aggressive under stress

INTERPERSONAL RELATING STYLE

"Thinking" MBTI preference over "Feeling"

dominance

"rights" orientation over ethic of care

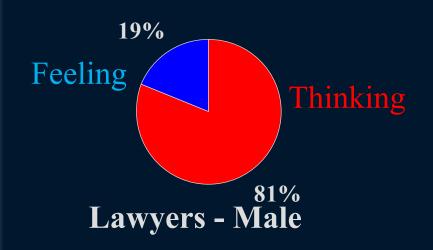
interpersonal insensitivity
(c) Susan Daicoff, 2011.

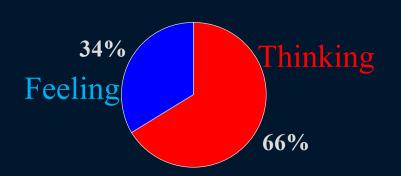


HOW LAWYERS DIFFERED...

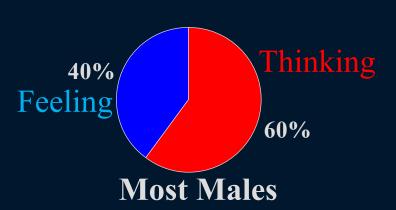
	As children	Pre-law	Law school	In practice
	Scholastic achievement			Need for achievement
	leadership	need dominance, leadership, & attention	incr. aggression & ambition under stress	extroversion & sociability
	active approach to life	less subordinate and deferent, more authoritarian	prefer competitive peer rel'p.s; don't rely on peers for support	competitive, masculine, argumentative, aggressive, dominant
	Low interest in emotions or others' feelings	Low interest in emotions, interpersonal concerns, & others' feelings	Increased "rights" focus (justice, rationality, etc.) vs. "ethic of care"	Low interest in people, emotional concerns, & interpersonal matters; prefer "Thinking" & conventional, rights-based morality
		Higher SES, materialism	Decreased interest in public interest work	Focus on economic bottom-line of settlement options
		Normal levels of psychological problems	Elevated levels of psychological problems	Elevated levels of psychological problems & substance abuse

THINKING/FEELING (Myers-Briggs Dimensions - Richard, 1994)

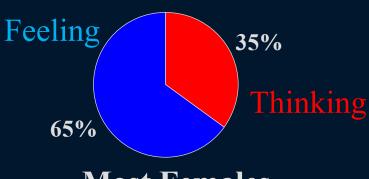




Lawyers - Female







Most Females



(c) Susan Daicoff, 2011.

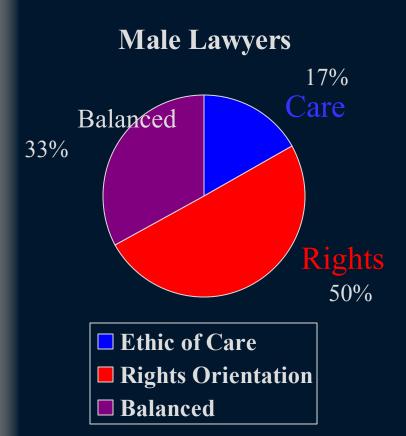
"THINKING" vs. "FEELING" Myers-Briggs Type Indicator Dimensions

- THINKERS: value justice, rationality, truth, & objectivity; *decisions don't reflect own personal values;* can be cold & calculating; good problemsolvers
- FEELERS: value harmony, interpersonal rel'ps., praise & mercy; *apply their own personal values to make decisions;* seek to do what's right for self & others; sensitive to the effect of decisions on others

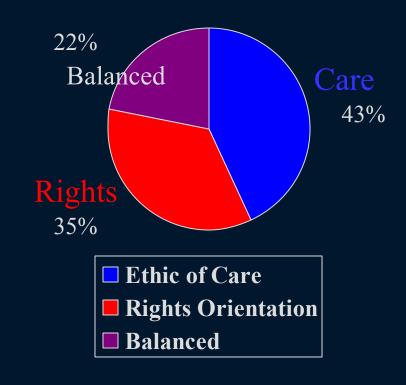
 (c) Susan Daicoff, 2011.

MORAL ORIENTATION

(Gilligan-Based Categories - Weissman, 1994)



Female Lawyers





"RIGHTS ORIENTATION" vs. "ETHIC OF CARE"

Gilligan-Based Dimensions

- RIGHTS: weighs conflicting rights & duties; seeks fairness, justice, & equality; maintains & applies rules, standards, & role oblig'ns. to arrive at clear, absolute answers
- CAR context ; focuses of harm to r ople; avoid 1 1'ps. & z restore seeks m, maintai others f n hurt; dec s by ass prote ing es of par vulnerabil harm to relati



EFFECTS OF LAW SCHOOL

- Intrinsic motivation & community service values decrease
- Extrinsic & appearance values increase
- Shift from public interest work to private practice
- Ethic of care disappears
- Subtle fostering of: pessimism, competitive peer relationships, introversion, & Thinking style of decisionmaking
- Distress develops (depression, lowered wellbeing)

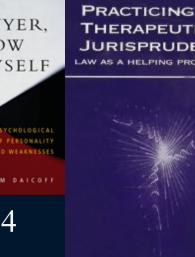


Solutions & Responses



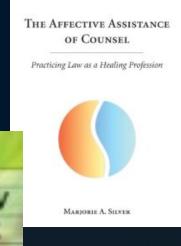
LAWYER. KNOW THYSELF A PSYCHOLOGICAL ANALYSIS OF PERSONALITY STRENGTHS AND WEAKNESSES SUSAN SWAIM DAICOFF

04





03





06

MICHAEL KING



Lawyers as **Peacemakers** Practicing Holistic, **Problem-Solving Law** J. Kim Wright ABN.

06

IN IL RESPUBBLISHED

HIGH SHIP READ NO.

SHEETS OF SAN





MEDIATION

FIELD GUIDE

Franceoding Lingston and

Resolving Conflicts in

Year Buckeyer, Department on and Funds 1.66

REPORT VALUE OF THE PARTY

Vectors of the Comprehensive Law Movement – Law as a Healing Profe

"TJ/PL"

Holistic justice

Mindfulness

Creative problem solving

Preventive law

Therapeutic jurisprudence

Collaborative law

Transformative mediation

Procedural justice

Restorative justice

Problem solving courts

(c) Susan Daicoff, 2011.

Common Ground of the "Vectors"

1. OPTIMIZING HUMAN WELLBEING (harmony, healing, reconciliation, moral growth...)

2. "RIGHTS PLUS:" **FOCUS ON EXTRALEGAL CONCERNS** (needs, goals, beliefs, morals, resources, relationships, community, psychological state of Susan Daicon mind ...)



Comprehensive Justice

Traditional Justice

- Competitive
- Aggressive
- Ambitious
- Emphasis on winning (dominance)
- Rights-oriented
- Logical, analytical
- Materialistic, law-as-abusiness
- Expert, zealous advocate for one client

Nonadversarial Justice

- Collaborative
- Interdisciplinary
- Win/win
- Interest-oriented
- Focused on emotions, values, needs, & relationships
- Holistic, right-brained
- Sustainable outcomes
- Conflict resolver & problem solver
 - Equal partner with client

(c) Susan Daicoff, 2011.

The New Legal Skills



New Professional Role

- "Wise counselor," ethic of care
- Equal partner w/ client

New Intrapersonal Skills

- Countertransference
- Boundary management
- Anger management
- Selfawareness and selfknowledge
- Reflection, mindfulness
- Paternalism and coercion checks
- Appropriate self-disclosure

New Interpersonal Skills

- Listening
- Empathy
- Confrontation/wise counsel
- Apology, forgiveness, reconciliation
- Social science knowledge (e.g., procedural justice)

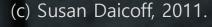
- Interdisciplinary collaboration
- Rewind/fast forward
- Psycholegal soft spot identification
- Triage of cases
- Collaboration & teambuilding
- Conflict resolution
- Problem solving

New Dispute Resolution Skills

- Mediation or advocacy in mediation
- Collaborative law, transformative mediation
- Procedural justice
- Restorative justice (circle process)
- Problem solving courts (DTCs, UFCs, etc.)

New Judging Skills

- Triage of cases
- Interdisciplinary competence
- Collaboration
- "tough love"







Leadership Skills

Self Awareness
Professors Cataland & Daicoff
Fall, 2010

"4 Quadrants"

	SELF	OTHERS
AWARENESS		
MANAGEMENT		

Skills of "Top" Canadian Lawyers (vs. Other Lawyers)

SKILL	TYPE OF LAWYER	
Intrapersonal skills	Top dealmakers	
Independence	Top litigators	
General mood	Top dealmakers & women lawyers	
Stress management	Top dealmakers & litigators	
Interpersonal skills	Top women lawyers	
Problem solving	Top litigators	

Nontraditional Legal Skills Listed By Practicing Lawyers as Necessary For Law Practice

- Survey of Chicago & Minnesota lawyers:
 - Instilling others' confidence in you
 - Negotiation
 - Counseling
 - Ability to obtain and keep clients
- Survey of Montana lawyers:
 - Honesty
 - Integrity
 - Reliability
 - Judgment
 - Maturity
 - Dealing effectively with others
 - Motivation
 - Continued professional development

- Tolerance and patience
- Understanding human behavior
- Self-confidence
- Survey of Arizona lawyers in 2005:
 - Listening
 - Working cooperatively with others as part of a team
 - Problem solving
 - Counseling
 - Negotiation
 - Obtaining and keeping clients
 - Networking within the profession
 - Mediation
 - Strategic planning

LEADERSHIP SKILLS

- SELF AWARENESS
 - Interest/preference assessments
- SELF MANAGEMENT
 - Communication skills, reflection
- **AWARENESS OF OTHERS**
 - Empathy, listening
- INTERACTION WITH OTHERS MGMT
 - Communications skills, multicultural ed, teambuilding, problemsolving
- STRATEGIC DECISIONMAKING MODEL

Millennials' Greatest Assets

- Work well **collaboratively** in groups/teams
- Peer oriented (e.g., use of social networks) & relational
- Excel in public presentations and real-life exercises
- <u>Innovate</u> sidestep traditional methods and use <u>technology</u> (internet) to achieve goals (e.g., Napster)
- Demand "balance" of work/life/pleasure
- Celebrate cultural diversity
- "Hero/Civicmindedness" qualities
- The next "Great Generation?"

A Challenge

TRAD. LEGAL EDUCATION **PROFESSIONALISM** Legal research ETHICS + LEADERSHIP EDUCATION Case analysis **CLINICAL LEGAL EDUCATION CORPORATE MANAGEMENT LIT** Written advocacy **MINDFULNESS** Oral advocacy EO COMPREHENSIVE LAW MOVEMENT Trial skills SOCIAL SCIENCES (PSYCHOLOGY) **DISPUTE RESOLUTION** PROCEDURAL JUSTICE **CONFLICT RESOLUTION**

CONCLUSIONS: Leadership Ed -

- can be challenged by the lawyer personality
- improves lawyer wellbeing
- is known by other names in other fields
- is an integral part of the law's future
- can benefit from exploring those other fields, as it grows
 (c) Susan Daicoff, 2011.



Thank you for viewing. All statistical information derived from empirical studies conducted by others

Citations available on request.

Comments welcome - please e-mail me at sdaicoff@fcsl.edu (c) Susan Daicoff, 2011.